

| |
|---|
| HEALTH SCRUTINY COMMITTEE |
| 19 NOVEMBER 2015 |
| PRIMARY CARE SERVICES IN NOTTINGHAM CITY |
| REPORT OF HEAD OF DEMOCRATIC SERVICES |

1. Purpose

- 1.1 The Health Scrutiny Committee will receive a detailed report on the quality of primary care medical services delivered by General Practice (GP) within Nottingham city.

2. Action required

- 2.1 The Committee is asked to use the information provided to scrutinise the quality of primary care services, specifically primary care medical services delivered by General Practice within Nottingham city, to ensure the services being delivered are meeting the needs of the local population.

3. Background information

- 3.1 In April 2015 Nottingham City Clinical Commissioning Group (CCG) took on full responsibility for commissioning general practice which includes the management of the primary care services budget, management of GP contracts and practice mergers and list closures and serious incidents. The CCG continues to work closely with NHS England North Midlands Primary Care Hub.
- 3.2 Nottingham city has the highest percentage of GPs aged over 55 years, the highest number of single handed practices and the highest list size per full time equivalent doctor than any other local Clinical Commissioning Groups, so workforce recruitment and retention is a key challenge.
- 3.3 Within the city there are a total of 57 GP member practices, with over 200 GPs delivering services to a population of over 363,000 registered patients. Practice list sizes range from 1,100 to 12,000, with the two university practices having the largest list sizes of 16,000 and 39,000.

This includes:

- thirteen single handed practices;
- four practices are run by external provider organisations, including one charity;
- the rest of the practices are delivered through partnership agreements.

- 3.4 In 2014 Nottingham City Clinical Commissioning Group developed its Primary Care Vision which focuses on five areas:
- integrate primary and community and social care;
 - standardise and improve access;
 - utilise and adapt innovative technology and best practice;
 - develop shared workforce/working;
 - promote and shared responsibility of health.
- 3.5 GP Clusters and Care Delivery Groups (CDG) have been established, to ensure closer working between member practices and social care.
- 3.6 Since April 2014, fifteen practices have received an inspection from the Care Quality Commission (CQC), with:
- one practice considered inadequate;
 - two requiring improvement;
 - ten rated good ;
 - two rated outstanding.
- 3.7 Practices who have received a less than good rating following a CQC inspection are encouraged to seek support from neighbouring practices, as well as access to national support. For the three practices who were rated “requires improvement” or “inadequate” action plans have been implemented and the practices will receive an unannounced inspection by the CQC to monitor progress.
- 3.8 In addition the CCG meets monthly with the CQC to share intelligence regarding all 57 practices and each practice receives an annual visit by the CCG to review performance and share best practice.
- 3.9 Over the next twelve months Nottingham City CCG will refresh its Primary Care Vision, continue its commitment to transform primary care and out of hospital care more widely, by developing Multi-Speciality Community Providers and develop the use of Assistive Technology within primary care.
- 3.10 The Director of Quality and Delivery at Nottingham City Clinical Commissioning Group will present this report and will be accompanied by the Corporate Medical Lead.

4. List of attached information

- 4.1 Primary Care Services in Nottingham City Report – November 2015.

5. Background papers, other than published works or those disclosing exempt or confidential information

- 5.1 None.

6. Published documents referred to in compiling this report

6.1 <http://www.nottinghaminsight.org.uk/insight/search/list.aspx?fl=139191>

6.2 <http://www.cqc.org.uk/>

7. Wards affected

7.1 All.

8. Contact information

Clare Routledge, Health Scrutiny Project Lead

Tel: 0115 8763514

Email: clare.routledge@nottinghamcity.gov.uk